

## **ALL RESERVATIONS AND SALES ARE SUBJECT TO THE FOLLOWING TERMS:**

### **GECKO GUARANTEES:**

All geckos are guaranteed to be healthy and are old enough to be transported before sale. They eat, grow and shed well. All geckos we offer are unsexed if not indicated otherwise. When we feel it is possible they will be sexed properly, however this gives no guarantee. If we make a mistake we will come up with a proper solution. We will never take back a bought gecko, this is to protect our collection from contagious diseases. If you are not 100% satisfied please contact us within 48 hours after collection or delivery.

### **GECKO DEAD:**

When a gecko dies, you can contact us about it. We will come up with, what we think, an appropriate solution but only if you contacted us within a reasonable timeframe. If we feel something is not right and you would like to claim a new gecko or you would like your money back. We will ask you to contact your nearest reptile specialized vet. He or she has to write an official autopsy report and a declaration which states the cause of death. It has to prove the gecko was not genetically healthy and you could not help it the gecko died. Besides that we need proof the gecko was ours. You can do this by sending us a picture of the dead gecko. We can compare it in our database. If everything seems to be in order, we will come up with a proper compensation. Most of the time this means we will try to replace your gecko or you get your money back.

### **SNAKE GUARANTEES:**

All snakes are guaranteed to be healthy. No snake will be sold before we know it feeds, grows and sheds well. For Python Regius ( Ball Pythons / Royal Pythons ) this includes: they have to feed at least three times in a row without a food refusal. We only sell them when we feel they are ready for it. If you are not 100% satisfied please contact us within 48 hours after collection or delivery. All snakes we sell are sexed properly, however this gives no guarantee. It is up to the new owner to check the gender. When we made a mistake about the gender, contact us within 48 hours. We will come up with a proper solution. After 48 hours all liability expires. We will never take back a bought snake, this is to protect our collection from contagious diseases.

### **SNAKE DEAD:**

When a snake dies, you can contact us about it. If you would like to claim a new snake or you would like your money back we will ask you to contact your nearest reptile specialized vet. He or she has to write an official autopsy report and a declaration which states the cause of death. It has to prove the snake was not genetically healthy and you could not help it the snake died. Besides that we need prove the snake was ours. You can do this by sending us a picture of the dead snake. We can compare it in our database. If everything seems to be in order, we will come up with a proper compensation. Most of the time this means we will try to replace your snake or you get your money back.

### **PRICING:**

The prices stated on our website are based on the market value at the time of posting. Prices are subject to change. If you see something that is listed higher than the current market value, please contact us and we will make you a market related offer.

### **RESERVATION:**

All reptiles online can be reserved for a reasonable time. If you are interested and you would like to make a reservation, contact us about it. We will reply and provide you with our collection terms. We ask a non-refundable deposit of 20% of the total price and we set a collection date and place. The other 80% can be paid when collected. You have to confirm you agreed our terms and we will make the reservation. From that moment on nobody else can make a reservation for that specific reptile. The deposit has to be in our account within 5 working days from reservation date, else the reservation will void. We accept money transfer and PayPal. Please ask for our details. When the money is in one of our accounts we will contact you and let you know your reservation is valid. If you do not show up at the agreed date and place, the reservation voids and we will not refund your deposit. We always keep the right to cancel an already made reservation. If we cancel the reservation your deposit will be refunded in total.

### **PAY IN FULL:**

We give the possibility to pay a reptile in full. When you do this the reptile is already yours. We will work out a collection plan together. If something may happen to the reptile ( illness, stops eating ) before the transfer date, we will notify you. You have the right to cancel your purchase and we will refund you your money.

## **IRES Reptiles**

Gildehof 1-3  
6626 KZ Alphen a/d Maas  
The Netherlands

IRES Reptiles is a coöperation between:  
IR Reptiles ( K.v.K. 52544222 )  
ES Reptiles ( K.v.K. 52544168 )

